

QUALITY POLICY

The activities of COSCOLLOLA COMERCIAL are focused on:

"Selling machinery for the processing of plastic and rubber and related peripheral equipment, as well as associated after-sales services."

Our primary objective is the satisfaction of our customers, providing professional, attentive, and efficient service at all times.

The Management of COSCOLLOLA COMERCIAL defines the company's policy as the consolidation of the following key points, considered crucial for the development and maintenance of the Quality Management System:

- Establish **work methodologies** that define and organize the tasks of each responsible party to manage customer orders with maximum speed and efficiency.
- Stay in contact with **customers** to understand their needs and align our interests, working according to quality criteria to ensure **their satisfaction**.
- Understand the **organization's context**: the working environment, the suppliers we represent, the sector we target, the competition, and the needs of all stakeholders.
- Stay updated on **sector technologies** to provide the best technical advice to customers.
- Control all company processes to evolve towards **continuous improvement in the quality of our products and services**.
- Know and comply with applicable **laws and regulations**.
- Raise awareness and train the entire **human team** in quality-related aspects of their activities.
- Encourage participation and **teamwork** to achieve established objectives, continuous improvement, and the effectiveness of the quality management system.
- Consider the **environment** and, where possible, avoid the impact of our activities on the environment.
- Provide this company with the **necessary resources**, both human and infrastructure and systems, for the proper provision and development of services.
- **Communicate** this policy to the entire organization and disseminate it to those interested.

CEO
Ricardo Coscollola
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